

# Manage Suppliers More Effectively with QualityOne Supplier Management

As globalization and outsourcing have become the norm, the complexity of managing suppliers has only increased.

The challenge is that supplier data is typically shared via email. This makes effective communication nearly impossible and introduces risk across supply chain processes. Disjointed supplier communication, from missed or delayed nonconformance responses to traceability challenges, leads to significant business and compliance risk and loss of time, money, and resources.

## Modern Supplier Management with Veeva QualityOne

Veeva QualityOne supplier management software gives your suppliers and contract manufacturers secure access to your system to share critical quality documents, and the ability to directly contribute to quality processes.



You have 100% visibility, accountability and ability to monitor supplier certifications, supplier audits, supplier corrective actions, and supplier performance. Additionally, your suppliers can access the most current versions of documents directly in QualityOne - keeping your supply chain informed and reducing the risk of mistakes from using outdated versions of specs.

## Drive Value Across Your Supply Chain



### Unified Solution

Connecting businesses with their suppliers and contract manufacturers to drastically increase alignment and efficiency.



### Consistent Compliance

Well-defined quality processes and real-time visibility into activities improve compliance and help to manage risk proactively.



### Speed

Simple-to-use, globally accessible, secure cloud-based application enables teams within and outside your organization to confidently move faster.

# QualityOne Supplier Management Features



## Enhanced Supplier Engagement and Visibility

Provide secure access to suppliers and contract manufacturers with QualityOne's external user license. Enable suppliers to directly collaborate and complete actions in document control, training management, and QMS processes. Integrating external partners into key quality processes increases transparency and control while reducing redundant efforts.

## Engage Suppliers in Full Range of Quality Management Activities

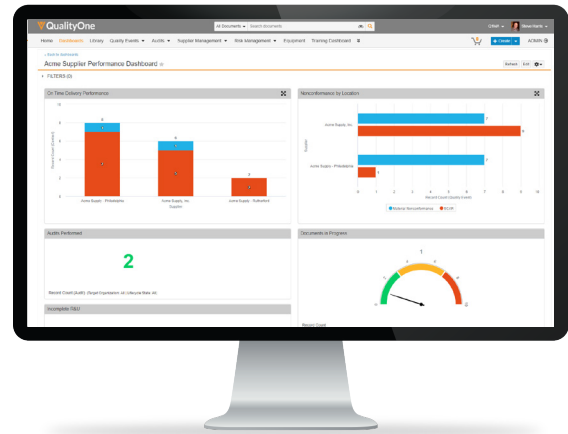
Your supplier network deserves a unified platform to collaborate on key documents and processes. In QualityOne, your team can perform supplier audits, share audit reports and findings with suppliers, and assign findings and manage tasks efficiently in one system. Imagine being able to assign supplier corrective actions to suppliers from complaints, NCRs, or inspections, directly from the system where your internal team is already working on QMS activities. Your team will also be able to review and complete root cause analysis, corrective actions, and effectiveness checks in collaboration with appropriate external partners. And status reporting is made simple with the supplier performance dashboard and reports pulling from supplier data like inspections, findings, and SCARs. Performance dashboards can also be shared with your suppliers increasing awareness and visibility across your supply chain.

## Easy, Organized Document Review and Approval

No more searching through your inbox for the latest version of a supplier document. Directly collaborate with suppliers when reviewing and approving documents such as material specifications, quality agreements, and supplier contracts. Assign training tasks and complete Read & Understood acknowledgement in one secure system.

## About Veeva

Founded in 2007, Veeva NYSE (VEEV), is a global provider of industry-specific cloud software solutions that address the unique operating challenges and regulatory requirements of the consumer products and chemical industries. Our solutions help R&D, quality, regulatory and commercial teams eliminate inefficiencies and bring high-quality, safe, sustainable products to market without compromising compliance. Veeva is headquartered in the San Francisco Bay Area, with offices throughout North America, Europe, Asia, and Latin America. [Learn more.](#)



## Always Current Supplier Qualification Status and Records

Conduct your supplier qualification process in QualityOne to ensure your suppliers are qualified and accurately maintained on an approved supplier list. From the initial supplier audit to conducting and storing supplier surveys and questionnaires, to approvals for specific sites and materials, QualityOne acts as your single source of truth for collaboration with your suppliers eliminating inefficiencies while ensuring compliance.

## Atomic Security for Total Access Control

Atomic Security allows your Vault Administrators to easily control access, visibility, and permissions to make sure that only the right people do the right things at the right time, without compromising data integrity or history.

## Comprehensive Security

Veeva protects customer data with world-class physical, network, application, and data-level security. All communications to Vault and stored content are encrypted. By maintaining an ISO 27001 certified comprehensive security system, we ensure the confidentiality, integrity, and availability of our customers' data.