▼QualityOne

HSE Incident Management

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Veeva QualityOne Health, Safety and Environment Incident Management

Veeva QualityOne's new HSE features allow customers to log, investigate and implement corrective and preventive actions as needed for Health, Safety and Environment (HSE) related incidents. With these capabilities, organizations can more easily provide their employees with a safe workplace environment and meet internal HSE policies and comply with regulations and standards.

Veeva QualityOne HSE Capabilities

Report All Types of Incidents

- Report incident information including injuries, illnesses, property and vehicle damages, near misses & hazards and environmental releases from your desktop or directly from the field using a smartphone or a tablet
- Easily attach photos, videos or other relevant files during the investigation step
- Assess incident risk level to determine criticality and urgency

Implement Corrective and Preventive Actions

- Investigate and identify root causes using the built-in 5 Whys methodology
- Easily create, assign, and track corrective and preventive actions to completion, including training assignment actions
- Automated and escalating notifications to ensure awareness and timely task completions

Manage Reports and HSE Metrics

- Establish incident report templates based on required formats for partners or regulatory bodies (e.g OSHA forms)
- Identify trends and generate reports for real-time visibility into critical incident metrics with built in dashboard and reports

Veeva QualityOne's unified solution harmonizes relevant processes across Quality and HSE:

Document Control	Training	Risk Register	Investigations & CAPA	Audit Management	Change Control

QualityOne Features

Configurable Forms and Workflows

Using 'point and click' configuration, easily modify workflows or create new ones. End users can quickly add tasks and link documents to any process.
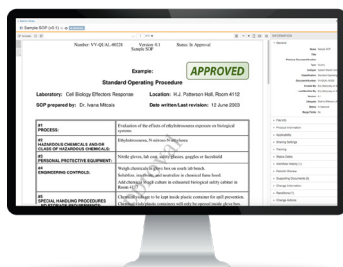
Multi-Device Accessibility

Access QualityOne securely from any device, anywhere. Conveniently pull up documents, complete tasks or fill out forms while away from your computer.

Configurable Reports and Dashboards

Improve management oversight to stay ahead. Pre-defined or custom reports and dashboards automatically track and trend HSE and quality data for product or process changes. Easily share information with the team and external partners.

21 CFR Part 11-Compliant Audit Trails

Audit trails capture every event in a process, including 21 CFR Part 11 compliant signature execution, task creation and assignment, and more.

Lower Total Cost of Ownership

For most companies, Veeva QualityOne can be set up in just a few weeks. Compared to on premise systems, most of our customers experience lower start-up costs and lower, more predictable ongoing costs of ownership.

Customer Success-Driven Services

Industry and technology experts at Veeva focus on your success. Our services team members partner with customers for easier implementations, faster ROI, and greater long-term success.

Simplified Application Integration

Our open, published Vault API easily allows integration with complementary applications such as enterprise resource planning (ERP) or product lifecycle management (PLM) for seamless linkages across business processes.

Unified and Complete

One complete solution for managing quality processes, HSE incidents, and documents and training. From NCRs and CAPAs, to audits, HSE incidents, and SOPs, everything is in one place.

Atomic Security for Total Access Control

Atomic Security allows customers to easily control access, visibility, and permissions to make sure that only the right people do the right things at the right time, without compromising data integrity or history.

Enhance Supplier Engagement and Visibility

Provide secure access to suppliers and contract manufacturers. Integrating partners into key processes enables greater visibility and control while reducing redundant efforts.

Innovation that Keeps Up and Scales

Built on a multi-tenant cloud platform, our flexible application can quickly scale with your business needs. Validation-ready software upgrades are pushed automatically multiple times a year to incorporate the latest best practices and keep up with changing regulatory requirements.

Comprehensive Security

We protect customer data with world-class physical, network, application, and data-level security. All communication to Vault and stored content are encrypted. Maintaining an ISO 27001certified comprehensive security system, we ensure the confidentiality, integrity, and availability of our customers' data.

About Veeva

Founded in 2007, Veeva NYSE (VEEV), is a global provider of industry-specific cloud software solutions that address the unique operating challenges and regulatory requirements of the consumer products and chemical industries. Our solutions help R&D, quality, regulatory and commercial teams eliminate inefficiencies and bring high-quality, safe, sustainable products to market without compromising compliance. Veeva is headquartered in the San Francisco Bay Area, with offices throughout North America, Europe, Asia, and Latin America. Learn more.