

# 4 Trends That Will Impact Quality and Regulatory Professionals in 2019

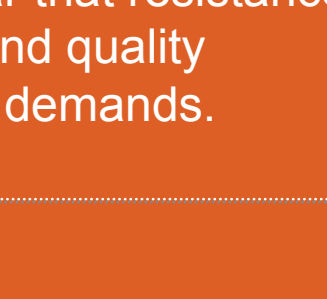


The skills, knowledge, and tools which got you and your team through 2018 may not be sufficient in 2019, and are likely to be inadequate as soon as 2020.

Scroll on to see the four trends that will undoubtedly impact how your role will evolve in the coming year so you can set yourself, your team, and your organization up for success. You can also download the full report [here](#).

1

**New technology and business models will shift your required skills**



2019 is looking increasingly likely to be the year that resistance to technology change in areas like regulatory and quality management will be overpowered by business demands.

## 2019 Priority Skill Areas for Quality

- Collaboration
- Data Analytics
- Work Digitally
- Efficient and Fast Audits
- Develop Suppliers

## 2019 Priority Skill Areas for Regulatory

- Strategic Thinking
- Detail Orientation
- Problem Solving
- Process Orientation
- Driving Change

### TAKE ACTION:



Invest in building or strengthening the skills your role will increasingly need in 2019 such as data analysis.



2

**You'll be asked to increasingly work across silos, break down departmental barriers**



Modern technologies are raising expectations for visibility and traceability across the product life cycle in regulated industries, leading to increasing pressure from leadership for system unification across departments.

For both **quality** and **regulatory**, you are likely to increase your collaboration with IT in 2019. Now is the time to strengthen your relationship with your IT counterpart(s), and set common goals for your business area achievable through new technology solutions.

### TAKE ACTION:



Take your IT counterpart out to coffee and listen for opportunities to align their objectives with your department's business needs.



3

**The technology solutions available to you are diversifying, shifting to cloud**



2019 is shaping up to be the tipping point for moving systems to the cloud across industries.

#### % Of Respondents Using Delivery Models

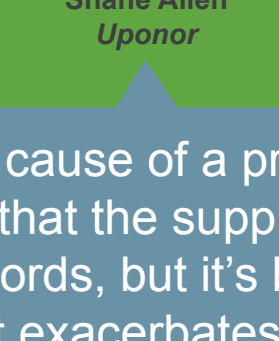
	SaaS	PaaS	IaaS
Now	89%	61%	73%
In 18 Months	95%	73%	83%

#### % Of Computing Environment in Different Delivery Models



The 2018 IDG Cloud Computing Survey found that “cloud platforms and apps already dominate organizations’ technology stacks, and the momentum will continue through 2020.”

As **quality** and **regulatory** professionals you're likely to be asked to modernize your paper-based or on-premise software systems, even if they've been “cloudwashed” (i.e., old products hastily rebranded).



Shane Allen  
Uponor

“The root cause of a problem may never be that the supplier is using paper records, but it's background noise that exacerbates problems. It's slowing down critical decision making. If a supplier is still using paper inspection records, what does that say about the focus and dedication their upper management has on quality? It's a litmus test of whether or not I want to work with them.”

- Shane Allen, Uponor

### TAKE ACTION:



Educate yourself on the basics of cloud-based software and the efficiencies and new capabilities it could bring to your team, department, and supplier network.



Advocate for technology that brings your department in line with business goals of agility, speed, collaboration, and traceability.



4

**New and changing regulations, consumer demands will impact your work**



In 2018 consumers were more demanding than ever before, and 2019 will take it to a new level. Expect increased demand for ingredient transparency, new product lines with personalization capabilities, while keeping costs low.

In 2019 quality and regulatory will be expected to be more proactive preventing issues and managing risk, as opposed to the more reactive processes and priorities that were sufficient in years past.

Until recently the FDA or EPA primarily conducted audits at manufacturing facilities, or less commonly at the shelf at retail. Today, the FDA can audit company websites and social media to ensure claims (and even implied claims) are consistent with regulations, and are not false or misleading.

### TAKE ACTION:



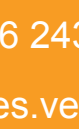
Use your quality and technology standards as criteria to select suppliers, contract manufacturers, and other vendors to ensure a robust supplier infrastructure.



To learn more, download the full report at:

[4 Trends That Will Impact Quality & Regulatory Professionals in 2019](#)

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